

RenovationTrap.com

<http://www.RenovationTrap.com>

We're the newcomers to Washington who were brought to the verge of financial ruin by Windermere, the Northwest's largest real estate firm. We're attempting to turn our negative experiences into something positive for our community and the American Homestead. Our website is dedicated to a study of *Public Interest * Public Conscience * Public Duty

"You cannot submit to evil without allowing evil to grow. Each time the good are defeated, or each time they yield, they only cause the forces of evil to grow stronger. Greed feeds on greed, and crime grows with success. Our giving up what is ours merely to escape trouble would only create greater trouble for someone else." -- Louis Lamour, *A Man Called Noon*, Bantam, page 173.

January 14, 2009

Mr. Lee Malott
Administrator, Real Estate Programs
Business and Professions Division
Department of Licensing
PO Box 9020
Olympia, Washington 98507-9020

Re: File No. 2006-07-0029-00REA

Dear Mr. Malott:

Thank you for your letter of January 6, 2009, in which you told us you were looking into DOL's handling of the Stickney/Windermere matter for Ms. Luce. While you look into this, could you kindly tell us:

1. Who is the point of contact between DOL and the Demco Law Firm? We understand that you were the point of contact when dissatisfied Windermere customer Gary Kruger lodged complaints against Windermere. We also know that someone in DOL reported to Windermere that Kruger was "hounding" DOL to discipline Windermere. (See Demco Law firm's letter of July 31, 2007, page 2.) Were you the person who reported the "hounding" to Windermere? If not, please furnish us with the name of that person.
2. Of all the approximately 45 agents and brokers DOL disciplined in 2007 - 2008 (as listed on <http://www.dol.wa.gov/about/disciplinary/disciplinaryrealest.html>) which were Windermere agents or brokers?

Thank you in advance for your anticipated help with these matters.

Sincerely,

Mark & Carol DeCoursey
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Redmond, WA 98052